

# Athens Administrators Directory of Contacts



**DEEP EAST TEXAS  
SELF INSURANCE FUND**  
EST. 1974

Effective 4/15/2026

Program Contacts		
<p><b>Client Contact</b> Dustin Hill, Executive Director Mailing: PO Box 130, Lufkin, TX 75901 Physical: 5036 Champion Dr, Lufkin, TX 75901</p> <p>Office: 409-384-5444 Cell: 936-465-2556 Email: <a href="mailto:dhill@detsif.com">dhill@detsif.com</a> Website: <a href="http://www.detsif.com">www.detsif.com</a></p>	<p><b>Athens Administrators</b> Mailing Address: PO Box 696 Concord, CA 94522-0696</p> <p>Phone: 866-482-3535 Fax: 925-889-2410</p> <p>Website: <a href="http://www.athensadmin.com">www.athensadmin.com</a></p>	
Report a Claim		
<p><b>By Phone: 833-226-3398</b> Available 24/7</p>		<p><b>Online: Athens' Client Portal</b> <a href="https://portal.athensadmin.com">https://portal.athensadmin.com</a></p>
<p><i>If you need access to the portal or have any issues, please contact <a href="mailto:operations@athensadmin.com">operations@athensadmin.com</a></i></p>		
<p><b>Pharmacy Benefits</b> Rx Bridge First Fill: Text DETSIF to 833-FRSTFILL Pharmacy Help Desk: 833-RxBridge</p>	<p><b>Preauthorization Information</b> Injury Management Organization (IMO) Phone: 888-645-1200 Fax: 888-275-9946 <a href="mailto:preauth@injurymanagement.com">preauth@injurymanagement.com</a></p>	<p><b>Bill Review</b> Injury Management Organization (IMO) Provider Line: 888-245-5738 Fax: 888-243-1990 <a href="https://injurymanagement.com/bill-status/">https://injurymanagement.com/bill-status/</a></p>
Athens Claims Contacts		
<p><b>Texas Sales Director</b> Jacob Romero Phone: 210-728-3288 <a href="mailto:jromero@athensadmin.com">jromero@athensadmin.com</a></p>	<p><b>Division Claims Manager</b> Athena Vargas Phone: 210-728-3278 <a href="mailto:avargas@athensadmin.com">avargas@athensadmin.com</a></p>	<p><b>Client Services Manager</b> Evan Gamos Phone: 925-466-1828 <a href="mailto:egamos@athensadmin.com">egamos@athensadmin.com</a></p>
<p><b>Claims Supervisor</b> Judith Dye Phone: 925-826-1268 <a href="mailto:jdye@athensadmin.com">jdye@athensadmin.com</a></p>	<p><b>Senior Claims Examiner</b> Carol Alvarez Phone: 210-728-3291 <a href="mailto:calvarez@athensadmin.com">calvarez@athensadmin.com</a></p>	<p><b>Senior Claims Examiner</b> Carol Carnevale-Shaw Phone: 210-864-6810 <a href="mailto:cshaw@athensadmin.com">cshaw@athensadmin.com</a></p>
<p><b>Senior Claims Examiner</b> Angie Stebbings Phone: 830-217-8791 <a href="mailto:astebbing@athensadmin.com">astebbing@athensadmin.com</a></p>	<p><b>Senior Claims Examiner</b> Amber Thornton Phone: 210-728-3290 <a href="mailto:athornton@athensadmin.com">athornton@athensadmin.com</a></p>	<p><b>Assistant Claims Examiner</b> Makenzie Reeves Phone: 210-728-3277 <a href="mailto:mreeves@athensadmin.com">mreeves@athensadmin.com</a></p>