

Athens Administrators Directory of Contacts



Deep East Texas Self Insurance Fund

Serving Texas Since 1974

Effective 1/1/2025

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Program Contacts		
Client Contact Dustin Hill, Executive Director Mailing: PO Box 130, Lufkin, TX 75901 Physical: 5036 Champion Dr, Lufkin, TX 75901 Office: 409-384-5444 Cell: 936-465-2556 Email: dhill@detsif.com Website: www.detsif.com		Athens Administrators Mailing Address: PO Box 696 Concord, CA 94522-0696 Phone: 866-482-3535 Fax: 925-889-2410 Website: www.athensadmin.com
Report a Claim		
By Phone: 833-226-3398 Available 24/7		Online: Athens' Client Portal https://portal.athensadmin.com
<i>If you need access to the portal or have any issues, please contact operations@athensadmin.com</i>		
Pharmacy Benefits Rx Bridge First Fill: Text DETSIF to 833-FRSTFILL Pharmacy Help Desk: 833-RxBridge	Preauthorization Information Injury Management Organization (IMO) Phone: 888-645-1200 Fax: 888-275-9946 preauth@injurymanagement.com	Bill Review Injury Management Organization (IMO) Provider Line: 888-245-5738 Fax: 888-243-1990 https://injurymanagement.com/bill-status/
Athens Claims Contacts		
VP Workers' Compensation, TX Jacob Romero Phone: 210-728-3288 jromero@athensadmin.com	Claims Supervisor Judith Dye Phone: 925-826-1268 jdye@athensadmin.com	Client Services Manager Manuel Berumen Phone: 925-826-1224 mberumen@athensadmin.com
Senior Claims Examiner Carol Alvarez Phone: 210-728-3291 calvarez@athensadmin.com	Senior Claims Examiner Carol Carnevale-Shaw Phone: 210-864-6810 cshaw@athensadmin.com	Senior Claims Examiner Valentina Figueroa Phone: 210-728-3294 vfigueroa@athensadmin.com
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